

CARTS COMMITTEE

This committee provides to every approved Vendor, Volunteer, Tournament Staff, and qualified Media/TV that needs a golf cart with one. Volunteers are needed Monday through Sunday and are expected to:

- Maintain a detailed log of where golf carts are at all times, and to whom they are given.
- Stage carts in barn for easy dispatch when they are picked up.
- Monitor that the carts are charged and cleaned when returned to the cart barn.
- Provide shuttle for anyone commuting to and from the practice range.

HOSPITALITY AMBASSADORS COMMITTEE

The role of the Ambassadors is to welcome guests to various corporate hospitality venues, and ensure the guests are in the correct place. Volunteers are needed Wednesday through Sunday and are expected to:

- Welcome guests to a particular venue. Put wristbands on them, as necessary.
- Ensure they have the right credential and validate that credential at venue entry point.
- Monitor and manage the number of guests in each venue.
- Answer any questions a guest might have.
- Most importantly treat them like “they are the most important person at Colonial.”
- Fun-loving, outgoing, personable, mature, and energetic.

LEADERBOARD COMMITTEE

This committee complements the PGA TOUR electronic scoreboards by providing patrons with manually updated Leaderboards of the event’s top players at the time. Volunteers are needed to work four (4) full days, Thursday through Sunday, and are expected to:

- Display names and hole-by-hole scores of leaders.
- On Tournament Days, display 8-10 leaders and scores, change them as needed throughout the day.
- Names and scores will be posted only as received from the Communication Center.

GALLERY AMBASSADORS

This committee is the largest group of volunteers and provides gallery control for the tournament and ensures PGA TOUR player safety and movement around the golf course. Gallery Ambassadors are needed Monday through Sunday. Daily shifts are from 5-6 hours. Volunteers are expected to:

- Work a minimum of (5) five days: one (1) day Monday, Tuesday or Wednesday plus (4) four days Thursday through Sunday.
- Control patron noise, camera, and cell phone usage.
- Crowd control with handheld signage and patron ropes.
- Keep patrons away from golf balls that land outside the ropes.

PROGRAMS & PAIRINGS COMMITTEE

- Distribution of Tournament Programs and Pairings Sheets at strategic locations for tournament information and sponsor exposure.
- To ensure that every spectator and sponsor can receive a Tournament Program and Pairings Sheet.
- Workdays and shifts are Wednesday through Sunday 7:00am-10:30am and 10:30am-2:30pm.

LADY SCORERS COMMITTEE

This committee transmits scores and other information from each playing group, per player, to the PGA Tour ShotLink truck without disrupting tournament play. Scorers will keep on-course statistics and scores on a handheld computer device. This information, as well as the ShotLink information, is the input for the PGA TOUR ShotLink system.

Volunteers are expected to:

- Work at least four (4) full days, Wednesday through Sunday. All Scorer volunteers are required to work Wednesday and at least three (3) additional days.
- Attend at least one (1) training session to review the Palm type computer device with a PGA TOUR representative. The training sessions are approximately one hour and are usually held the weekend prior to the tournament.
- Understand golf rules and etiquette.
- Walk (18) holes, rain, or shine, while wearing the proper equipment.

COMPETITION SUPPORT

This committee collects and disseminates statistical data on every shot by every player and relays the information to the PGA TOUR via electronic equipment. Volunteers are expected to:

- Work four (4) full days, Thursday through Sunday. Wednesday is mandatory for those with two or less years' Competition Support experience and optional for those with three or more years' experience. *Please note that Wednesday does not qualify as a workday credit for the Volunteer Golf Outing.*
- Attend at least one (1) training session to review the ShotLink system with a PGA TOUR representative. The training sessions are approximately one hour and are usually held the weekend prior to the tournament.
- One responsibility on this committee is to operate laser and/or tablet equipment that communicates with the Shotlink technology. A second responsibility is to be a "ball spotter," working with laser operators to locate all golf shots.

STANDARD BEARERS COMMITTEE*

This committee accompanies each group of golfers, carrying a standard that displays their scores in relation to par on a cumulative basis. Volunteers are expected to:

- Work at least four (4) of the five (5) days during the tournament, Wednesday through Sunday. It is mandatory that the volunteer work Wednesday.
- Have the ability to walk five (5) miles carrying a five (5) pound sign for an assignment lasting approximately five (5) hours.
- Understand golf rules and etiquette.

**Please note that this is a popular committee, with little turnover. If you are interested, please let us know if you would like to join the current waitlist.*

VOLUNTEER HEADQUARTERS COMMITTEE

The Volunteer Headquarters is the epicenter for all volunteer activity. This committee will create and manage a well-equipped, comfortable environment for volunteers to register and relax in. They will provide food and beverage and have information available for volunteers. Volunteers are expected to:

- Assist Committee Chairs and volunteers with questions or issues.
- Manage inventory, distribute, and reconcile volunteer apparel Tournament Week.
- Distribute and monitor drinks in coolers at various areas on the course.
- Monitor Food and Beverage service provided by the caterer, to ensure this is done daily in a timely and appropriate manner.
- Volunteers are needed Monday through Sunday.